# DEPARTMENT OF CHILDREN AND FAMILIES OFFICE OF INSPECTOR GENERAL



# Annual Audit Plan Fiscal Year 2024-2025



August 1, 2024

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#### INTRODUCTION

The Office of Inspector General (OIG) was established, within each state agency, by Florida Statute<sup>1</sup> in 1994. The OIG provides a central point for coordination and responsibility for activities that promote accountability, integrity, and efficiency in government. Section 20.055(6)(i), Florida Statutes (F.S.), directs the inspector general to develop annual and long-term audit plans based on the findings of periodic risk assessments.2 The audit plan shall show the individual audits to be conducted during each year and related resources to be devoted to the respective audits and shall also include a specific cybersecurity audit plan.3

The risk assessment process facilitates the identification and relative priority of audit projects to be conducted during the upcoming fiscal year. OIG internal audit projects are conducted in accordance with International Standards for the Professional Practice of Internal Auditing (Standards), as promulgated by the Institute of Internal Auditors, Inc. (IIA).

#### **METHODOLOGY**

The Internal Audit Section employs a continuous risk assessment model to reflect the ever-changing Department environment to ensure the assignment and completion of high-risk projects. Project priority may be modified as Department conditions and associated risks change.

To develop our proposed audit plan, we solicited input from Department leadership and management to gauge risk through the perspective of those closely involved in operations. Information obtained was further analyzed and evaluated using several risk factors, including impact on citizens and stakeholders, internal controls, potential fraud. management priority, and prior audits. As potential audit topics were examined, the impact of each risk factor was assessed. The calculation for each risk factor was aggregated, resulting in an overall score. Those topics with the highest scores were deemed priority and are included in the current fiscal year audit plan. In accordance with § 20.055(6)(i), F.S., we included the Department's cybersecurity risks into our annual risk assessment and included the risks identified in the development of the long-range and annual audit plans.

Standards<sup>4</sup> require sufficient resources to achieve the approved audit plan. The proposed audit plan is based on 7,860<sup>5</sup> direct audit hours.

<sup>3</sup> Section 20.055(6)(i), F.S.

<sup>&</sup>lt;sup>1</sup> Section 20.055(2), Florida Statutes (F.S.).

<sup>&</sup>lt;sup>2</sup> A risk assessment is a quantification and compilation of factors that might influence the operational success of a component or activity within an organization.

<sup>&</sup>lt;sup>4</sup> According to Resource Management Performance Standard 2030, the chief audit executive must ensure that internal audit resources are appropriate, sufficient, and effectively deployed to achieve the approved plan (International Standards for the Professional Practice of Internal Auditing, Revised Standards, Effective January 1, 2017).

<sup>&</sup>lt;sup>5</sup> The Internal Audit Section has seven auditor positions. Annual and sick leave, holidays, training, and administrative time are taken into consideration in calculating available staff hours. Hours may fluctuate depending on available staff.

#### ANNUAL AUDIT PLAN – PROJECT HOURS

Based on the results of our risk assessment, the following table depicts our projected audit plan for fiscal year (FY) 2024-2025, as well as our long-term plans for FY 2025-2026 and FY 2026-2027. This audit plan incorporates current priorities of management as identified during the risk assessment process. A brief description of topics follows.<sup>6</sup>

FY 2024-2025 Projects	Estimated Hours
Audit Projects for FY 2024-2025	
Carry Forward Projects	1,560
Enterprise Cybersecurity – Asset Management	700
Contracts - Vendor Preference	700
Internal Quality Assurance Review	500
Foster Care, Adoption, and Guardianship Assistance Payments	1,000
Total Hours for Audit Pro	ojects 4,460
Other Activities	
Annual Report	100
Annual Risk Assessment and Audit Plan	300
External Audit Coordination	500
Reserve Hours for Enterprise Projects	500
Reserve Hours for Management Requests / Special Projects	500
Single Audit Reviews	1,500
Total Hours for Other Act	ivities 3,400
TOTAL HOURS	7,860

# Long-Term Audit Plan for FY 2025-2026 and FY 2026-2027

Cybersecurity (Enterprise)

Refugee Services

Fleet Management

Supplemental Nutrition Assistance Program (SNAP) Application Approval Process State Hospital Pharmacy Inventory Control

Childcare Licensing

State Hospital Admissions - Bed Availability and Staffing

Physical Security - Building Access

Post Audit Sampling - Travel Reimbursement

Abuse Hotline Call Center

<sup>&</sup>lt;sup>6</sup> Project scope and audit objectives will be finalized during the preliminary survey phase of each project, where an expanded control assessment will be conducted. This expanded control assessment will determine the highest risk areas within the proposed topic that might affect the mission of the Department.

#### ANNUAL AUDIT PLAN - DESCRIPTION

#### Projects in Progress at the End of FY 2023-2024

#### **Contractor Accountability - Contract Management Processes**

The objective of this audit is to determine contract manager compliance with certification requirements, Chapter 287, F.S., § 402.7305, F.S., and guidance from the Department Procurement and Contracting Playbook.

#### Single Audit Compliance by Contracted Service Organizations

The objective of this audit is to review Department contracted service organization compliance with single audit subrecipient monitoring requirements.

#### **Allowable Costs in Fixed Price Contracts**

The objective of this audit is to review cost analyses for non-competitive agreements and the allowability of contract expenditures for a sample of fixed-price contracts.

#### **Disaster Recovery (Cybersecurity)**

The objectives of this audit include a review of business continuity and disaster recovery practices to determine whether the disaster plan is up to date and periodically tested; data centers and backup procedures are established; appropriate resources are allocated; roles and responsibilities are identified; and an overall evaluation of Department preparedness in the event of a disruption.

## Agency Performance Measures / Long Range Program Plan

Section 20.055(2)(b), F.S., requires each state agency OIG to perform a validity and reliability assessment of Department performance measures.

# Information Integrity Assessment of CPI Records

The objective of this audit is to evaluate the Department's policies and procedures to ensure the integrity of CPI records in the Florida Safe Families Network (FSFN).

## New Projects for FY 2024-2025

# **Enterprise Cybersecurity - Asset Management**

The objective of this audit is to evaluate Department controls and compliance with asset management requirements contained in the Florida Cybersecurity Standards (Rules 60GG-2.001 through 60GG-2.006, F.A.C.).

#### **Contracts - Vendor Preference**

In accordance with § 287.136(2), F.S., every three years each agency inspector general shall complete a risk-based compliance audit of all contracts executed by the agency for

the preceding three fiscal years. The objectives of this audit will be determined by the Chief Inspector General.

# Foster Care, Adoption, and Guardianship Assistance Payments

Effective July 1, 2022, Chapter 2022-68, Laws of Florida, amended §§ 39.5085 and 409.145, F.S., by revising and specifying room and board rates, providing applicability of annual cost of living increases, and providing supplemental room and board payment provisions to certain caregivers. This audit will review payments, including maintenance subsidies, for out-of-home and adoptive placements.

#### **Internal Quality Assurance Review**

Periodic self-assessments of the Internal Audit function are required by IIA Standard 1311.

# **AUDIT PLAN APPROVAL**

The FY 2024-2025 Audit Plan is respectfully submitted by:

Keith R. Parks, Inspector General

Date

Approved by:

Shevaun L. Harris, Secretary

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